



*Gina*

**SENIOR LIVING PRICELIST**  
rev. 7.8.19

## 2019 PRICELIST



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**For more information or to place an order contact us:**

5269 US Hwy 158, Advance, NC 27006

Phone: 336.941.3446 Toll Free: 888.766.7706 Fax: 336.941.3568

email: [info@beaufurn.com](mailto:info@beaufurn.com) | [beaufurn.com](http://beaufurn.com)

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For your discount, contact Beaufurn or your Sales Rep.

\*Some items may not be available in small quantities\*

Minimum Handling Charge of \$75 NET applied to all orders totaling less than \$3,000 List Price.

Replaces all Previously Distributed Price Lists. Prices subject to change without notice.



## OTHER OPTIONS AND INFORMATION

### WOOD FINISHES

|     |                          |
|-----|--------------------------|
| P01 | NATURAL                  |
| P20 | LIGHT OAK                |
| P21 | LIGHT WALNUT             |
| P35 | DARK WALNUT              |
| P40 | CHOCOLATE                |
| P23 | MAHOGANY                 |
| P87 | CHERRY                   |
| P55 | GREY* 3% upcharge        |
| P60 | TAUPE* 3% upcharge       |
|     | SOLID WHITE* 3% upcharge |
|     | SOLID BLACK* 3% upcharge |

### SENIOR LIVING FABRICS

|         |                        |
|---------|------------------------|
| Linnea  | \$50.00 LIST PER YARD  |
| Sentry  | \$80.00 LIST PER YARD  |
| Grade A | \$72.00 LIST PER YARD  |
| Grade B | \$94.00 LIST PER YARD  |
| Grade C | \$117.00 LIST PER YARD |
| Grade D | \$145.00 LIST PER YARD |

**GRADE PRICES DO NOT INCLUDE FABRICS  
WITH REPEATS**

Custom Finish Formulation:  
\$165.00 LIST Set Up Fee (subject to additional  
charges upon receipt of customer sample)

Minimum 10 Pieces for Custom Finish

### MORE OPTIONS

|              |                                                                                        |
|--------------|----------------------------------------------------------------------------------------|
| \$26 EA LIST | Standard Brushed Aluminum Foot Rail<br>(Other finishes available upon request)         |
| \$33 EA LIST | Special Powdercoat Metal Frames<br>(Additional set up fee and powder charge may apply) |
| \$55 EA LIST | Cut Down Wood or Metal Legs                                                            |
| \$55 EA LIST | Cut Down Bases                                                                         |
| \$26 LIST/YD | CAL-133 / Fire Barrier: Panel Seats                                                    |
| \$77 LIST/YD | CAL-133 / Fire Barrier: Upholstered Items                                              |

## GENERAL INFORMATION

### PRICING

Prices shown are for standard items. Any alterations or custom finishes will be subject to additional charges. Prices in this list include carton and packaging unless otherwise specified. Prices are subject to change without notice. Prices are FOB warehouse North Carolina. Upholstered items are priced as COM (Customer's Own Material) unless otherwise specified in the price list.

### ORDERING

In order to ensure proper service, please issue your order as outlined below:

#### **MAIL YOUR ORDER**

Beaufurn LLC  
5269 US Hwy 158  
Advance, NC 27006

#### **FAX YOUR ORDER**

336-941-3568

#### **EMAIL YOUR ORDER**

INFO@BEAUFURN.COM

Please include all contact information for Bill-to address and Ship-to address, all item numbers and descriptions for the items you are ordering.

Your order will be acknowledged by Beaufurn. Please check your acknowledgement for accuracy in item number, description and pricing and notify us of any discrepancies. The acknowledgement must be signed by the customer and is considered an agreement between the customer and Beaufurn, superseding all prior communications regarding the order.

Any changes to your acknowledged order may result in additional charges or delays in shipment of your order. An order may not be altered or canceled once production has begun.

### ITEM SPECIFICATIONS

Beaufurn reserves the right to make changes to the products represented in the lines without prior notice to customers. We continually make modifications to structure and dimensions to improve the comfort and look of our items. Dimensions listed are approximate and can vary per item. Please do not assume that a style will have the exact dimensions shown. If you have specific dimensional needs due to limited space, etc please notify Beaufurn at time of order.

### COM

All upholstered items are priced as COM, Customer's Own Material unless otherwise specified in the price list. Beaufurn offers a limited selection of top quality upholstery fabric. Please contact customer service for pricing and colors available. Beaufurn is not responsible for color accuracy, defects, performance, durability, appearance or flame retardancy of COM. COM is not covered under Beaufurn's Limited Warranty. Beaufurn reserves the right to refuse any COM deemed unsuitable for upholstery. Yardage requirements shown in price list are for non-directional fabrics based on 54" wide fabric. In the absence of instructions, we will apply a fabric pattern according to our best judgment. Please ship all COM to Beaufurn and include the order number, customer name and item number the fabric is to be applied to. Pricing is based on standard CF117 Foam.

## GENERAL INFORMATION

### WOOD FINISHES

All wood items can be finished in any of our 8 standard wood finishes. Custom finishes can be applied at an additional charge. Please submit a custom finish sample to Beaufurn for approval and pricing prior to ordering the item. There may be minor variations per item due to the variations in texture, grain and color in wood products. Beaufurn does not guarantee the exact matching of wood grain, color and pattern.

### PAYMENT OPTIONS

Payment terms are 50% deposit at time of order and balance before shipment, unless otherwise approved by Beaufurn. We accept payment via select credit cards, checks and wire transfers. Payment by check requires 5 business days for clearing before processing.

Credit card payments will be accepted via our Credit Card form only. A form must be completed for each payment transaction. The forms are available as a PDF download from our website or can be faxed to you upon request. The signature on the credit card form must match the signature on the order acknowledgement.

Checks are accepted via US mail or by general courier (FedEx, etc). Check by fax is available as a PDF download from our website or can be faxed upon request.

Wire Transfers are accepted on request. Please contact Beaufurn customer service for more information.

### SHIPPING / DELIVERY

All orders are shipped FOB Warehouse NC. Shipping costs will be added to your order. Any shipping estimates given at time of order will be reviewed prior to delivery and adjusted as needed. Lead times are indicated on the order acknowledgment and all efforts will be made by Beaufurn to meet the expected ship date. Customer requested delays for shipments must be approved by Beaufurn in advance and any applicable storage charges will be the responsibility of the requestor.

Beaufurn is not responsible for delays or failure to deliver due to acts of God, inclement weather, labor disputes or difficulties, accidents, or any other causes beyond our control.

Responsibility passes to customer and Beaufurn's ceases when shipment is accepted by carrier for transportation. The carrier assumes liability from acceptance of shipment through delivery. At time of delivery if there is shortage or damage to the items, note it on the freight bill and file a claim with the carrier. In cases of concealed damage, notify the carrier immediately. File claims with the carrier as soon as possible. Beaufurn is not responsible for filing claims on your behalf and does not accept responsibility for claims denied by the carrier.

All shipping is arranged as dock to dock. Please note on your order if special delivery services are required. Inside delivery, call before delivery, residential delivery and other such special delivery services will result in additional charges that are the responsibility of the receiver.

### RETURNS

Please review Beaufurn's Terms and Conditions of Sale and Limited Warranty for specific information on returns, liability and more detail on any of the above issues.

# ASSISTED LIVING

## WOOD SEATING

### AMELIA

#### Side Chair

W-19" D-21.25" H-35.5", SH-18.5"

| INDOOR/<br>OUTDOOR | STACK | WT | PKG  |
|--------------------|-------|----|------|
| IN                 | N     | 18 | 2/LG |



| YDS | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|-----|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.5 |         | \$471 | \$546  | \$591  | \$579 | \$612 | \$647 | \$689 |

#### Arm Chair

W-23" D-21.25" H-35.5", AH-27"

| INDOOR/<br>OUTDOOR | STACK | WT | PKG  |
|--------------------|-------|----|------|
| IN                 | N     | 22 | 1/LG |



| YDS | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C       | D       |
|-----|---------|-------|--------|--------|-------|-------|---------|---------|
| 1.5 |         | \$835 | \$910  | \$955  | \$943 | \$976 | \$1,011 | \$1,053 |

### BETSY

#### 472 Arm Chair

W-22" D-23" H-34" SH-19.25" AH-26" SD-17"

| INDOOR/<br>OUTDOOR | STACK | WT | PKG     |
|--------------------|-------|----|---------|
| IN                 | N     | 20 | Reg Box |



Available in standard wood finishes, upholstered seat and back.

Options: Casters RD01, RD02  
adjustable depth seat

| YDS  | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|------|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.25 |         | \$669 | \$732  | \$769  | \$759 | \$787 | \$815 | \$850 |

# ASSISTED LIVING

## WOOD SEATING

### DAMON

#### Damon Armchair



W-21.25" D-21.25" H-34.25" SH 19" AH 25.5"

**Options: Casters RD01, RD02**

Available in standard wood finishes, and graded fabrics.

| YDS | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|-----|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.0 |         | \$722 | \$772  | \$802  | \$794 | \$816 | \$839 | \$867 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG   |
|--------------------|-------|----|-------|
| IN                 | N     | 22 | 1/Box |

#### Damon Side Chair



W-18" D-19.25" H-34.25" SH 19"

**Options: Casters RD01, RD02**

Available in standard wood finishes, and graded fabrics.

| YDS | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|-----|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.0 |         | \$543 | \$593  | \$623  | \$615 | \$637 | \$660 | \$688 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG   |
|--------------------|-------|----|-------|
| IN                 | N     | 22 | 1/Box |

### EDNA

#### Edna Armchair



W-22.5" D-22" H-35" SH 19" AH 28"

**Options: Casters RD01, RD02**

Available in standard wood finishes, and graded fabrics.

| YDS | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|-----|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.0 |         | \$798 | \$848  | \$878  | \$870 | \$892 | \$915 | \$943 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG   |
|--------------------|-------|----|-------|
| IN                 | N     | 22 | 1/Box |

#### Edna Side Chair



W-18.5" D-20" H-35" SH 19"

**Options: Casters RD01, RD02**

Available in standard wood finishes, and graded fabrics.

| YDS | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|-----|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.0 |         | \$647 | \$697  | \$727  | \$719 | \$741 | \$764 | \$792 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG   |
|--------------------|-------|----|-------|
| IN                 | N     | 22 | 1/Box |

### GABY ARMCHAIR



W-21.6" D-20.5" H-36" SH-18" AH-25.5"

Yardage: .5 Seat, .5 Back

**Options: Casters RD01, RD02**

| YDS | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|-----|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.0 |         | \$826 | \$876  | \$906  | \$898 | \$920 | \$943 | \$971 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG      |
|--------------------|-------|----|----------|
| IN                 | N     | 20 | 1/Lg box |

# ASSISTED LIVING

## WOOD SEATING

### GINA

#### 818C Arm Chair



W-23" D-23.25" H-34" SH-18" AH-26" SD-18"

Available in standard wood finishes, upholstered seat and back.

Options: Casters RD02, RD05, RD06  
adjustable depth seat

| YDS  | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D       |
|------|---------|-------|--------|--------|-------|-------|-------|---------|
| 1.25 |         | \$822 | \$885  | \$922  | \$912 | \$940 | \$968 | \$1,003 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG     |
|--------------------|-------|----|---------|
| IN                 | N     | 21 | Reg Box |

#### 819CE Arm Chair



W-23" D-25" H-35" SH-18" AH-26" SD-18"

Available in standard wood finishes, upholstered seat and back.

Options: Casters RD02, RD05, RD06

| YDS  | PRICE 1 | COM   | Linnea  | Sentry  | A       | B       | C       | D       |
|------|---------|-------|---------|---------|---------|---------|---------|---------|
| 2.00 |         | \$934 | \$1,034 | \$1,094 | \$1,078 | \$1,122 | \$1,168 | \$1,224 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG    |
|--------------------|-------|----|--------|
| IN                 | Y     | 22 | XL Box |

#### 820C Arm Chair



W-23" D-24.5" H-37" SH-18" AH-26" SD-18"

Available in standard wood finishes, upholstered seat and back.

Options: Casters RD02, RD05, RD06  
adjustable depth seat

| YDS  | PRICE 1 | COM   | Linnea | Sentry  | A       | B       | C       | D       |
|------|---------|-------|--------|---------|---------|---------|---------|---------|
| 1.25 |         | \$934 | \$997  | \$1,034 | \$1,024 | \$1,052 | \$1,080 | \$1,115 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG     |
|--------------------|-------|----|---------|
| IN                 | N     | 21 | Reg Box |

### JENNIFER

#### SA506AL Arm Chair



W-24" D-24" H-37"

Aluminum Banquet Chair W/Casters on Front Legs.  
Upholstered seat & back.

Minimum Order: 125 Pieces

-- Wood Grain Powdercoat Finish 15% Upcharge --

Options: Casters RD06 only

| YDS  | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|------|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.25 |         | \$626 | \$689  | \$726  | \$716 | \$744 | \$772 | \$807 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG    |
|--------------------|-------|----|--------|
| IN                 | Y     | 21 | XL Box |

#### SA508AL Arm Chair



W-24.25" D-26.25" H-39"

Aluminum Banquet Chair W/Casters on Front Legs.  
Upholstered seat & back. Minimum Order: 125 pieces -

- Wood Grain Powdercoat Finish 15% Upcharge --

Options: Casters RD06 only

| YDS  | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|------|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.25 |         | \$616 | \$679  | \$716  | \$706 | \$734 | \$762 | \$797 |

| INDOOR/<br>OUTDOOR | STACK | WT | PKG     |
|--------------------|-------|----|---------|
| IN                 | Y     | 21 | Reg Box |



# ASSISTED LIVING

## WOOD SEATING

### JULIA

INDOOR/  
OUTDOOR    STACK    WT    PKG

#### 846C Arm Chair



W-22" D-24" H-34.25" SH-19" AH-26.25" SD-18"

Available in standard wood finishes, upholstered seat and back.

**Options: RD02 front casters, RST adjustable depth seat**

| YDS  | PRICE 1 | COM   | Linnea | Sentry | A     | B      | C      | D      |
|------|---------|-------|--------|--------|-------|--------|--------|--------|
| 1.25 |         | \$899 | \$962  | \$999  | \$989 | \$1017 | \$1045 | \$1080 |

### MELANIE

#### SA301ALW Arm Chair



W-22.5" D-23" H-32" SH-19.25" AH-26"

In-line wheels on front legs

**\*Express ship - RD01 Caster Option ONLY - If caster is added, we need to increase the thickness of the leg**

**Options: Casters RD01, RD02, RD05, RD06**

**Minimum quantity order of 50 pieces**

| YDS  | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|------|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.25 |         | \$802 | \$865  | \$902  | \$892 | \$920 | \$948 | \$983 |

### SERENA

#### Serena Armchair



W-22" D-21.25" H-35" SH 18" AH 25"

Stacks

**Options:**

**With or without arm grips**

**Options: Casters RD01, RD02**

Available in standard wood finishes, and graded fabrics.

| YDS  | PRICE 1 | COM   | Linnea | Sentry | A     | B      | C      | D      |
|------|---------|-------|--------|--------|-------|--------|--------|--------|
| 1.00 |         | \$920 | \$970  | 1,000  | \$992 | \$1014 | \$1037 | \$1065 |

### SOFIA

#### Sofia Armchair



W-22" D-21.25" H-35" SH-18" AH-25.6"

COM with ladder back

Stacks 4 High

**Options: Casters RD01, RD02**

Available in standard wood finishes, and graded fabrics.

| YDS  | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C       | D       |
|------|---------|-------|--------|--------|-------|-------|---------|---------|
| 1.25 |         | \$857 | \$920  | \$957  | \$947 | \$975 | \$1,003 | \$1,038 |

#### Sofia Chair



W-19" D-20.5" H-35" SH-18"

COM with ladder back and side stretchers

Stacks 4 High

**Options: Casters RD01, RD02**

Available in standard wood finishes, and graded fabrics.

| YDS  | PRICE 1 | COM   | Linnea | Sentry | A     | B     | C     | D     |
|------|---------|-------|--------|--------|-------|-------|-------|-------|
| 1.25 |         | \$660 | \$723  | \$760  | \$750 | \$778 | \$806 | \$841 |

# ASSISTED LIVING

## WOOD SEATING

INDOOR/  
OUTDOOR    STACK    WT    PKG

### OPTIONS - ACCESSORIES

#### RD01 Front Wheels

Price is for set of 2



PRICE

\$98

#### RD02 Casters

Price is for set of 2



PRICE

\$84

#### RD03 Casters

Price is for set of 4 Rated at 110#



PRICE

\$510

#### RD04 Locking Casters

Price is for set of 4 Rated at 110#



PRICE

\$510

#### RD05 Rotating Wheel

Price is for set of 2



PRICE

\$89

#### RD06 Rotating w/brakes

Price is for set of 2

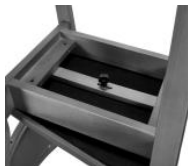


PRICE

\$92

#### ADJUSTABLE DEPTH SEAT

Price is a list upcharge



PRICE

\$55

# ASSISTED LIVING

## LOUNGE CHAIRS/SOFA

### FREDA

#### Lounge Chair



W-25.5" D-31" H-35.5" SH-18" AH-25"

Available in standard wood finishes, upholstered seat and back.

INDOOR/  
OUTDOOR IN N 82 Reg Box

| YDS  | PRICE 1 | COM    | Linnea | Sentry  | A      | B      | C      | D      |
|------|---------|--------|--------|---------|--------|--------|--------|--------|
| 5.00 |         | \$1375 | \$1625 | \$1,775 | \$1735 | \$1845 | \$1960 | \$2100 |

### GINA

#### 822 Lounge



W-25" D-29.5" H-34.25" SH-18" AH-25" SD-19.25"

Available in standard wood finishes, upholstered seat and back.

IN N 38 Lounge Box

| YDS  | PRICE 1 | COM     | Linnea  | Sentry  | A       | B       | C       | D       |
|------|---------|---------|---------|---------|---------|---------|---------|---------|
| 3.00 |         | \$1,450 | \$1,600 | \$1,690 | \$1,666 | \$1,732 | \$1,801 | \$1,885 |

#### 823 Lounge



W-25" D-30" H-34.25" SH-18" AH-25" SD-19"

Available in standard wood finishes, upholstered seat and back.

IN N 64

| YDS  | PRICE 1 | COM     | Linnea  | Sentry  | A       | B       | C       | D       |
|------|---------|---------|---------|---------|---------|---------|---------|---------|
| 5.00 |         | \$1,752 | \$2,002 | \$2,152 | \$2,112 | \$2,222 | \$2,337 | \$2,477 |

#### 823D Sofa



W-47" D-29.5" H-34.25" SH-18" AH-25" SD-19.25"

Available in standard wood finishes, upholstered seat and back.

IN N 76 Custom Box

| YDS  | PRICE 1 | COM    | Linnea | Sentry  | A      | B      | C      | D      |
|------|---------|--------|--------|---------|--------|--------|--------|--------|
| 8.00 |         | \$2531 | \$2931 | \$3,171 | \$3107 | \$3283 | \$3467 | \$3691 |

# ASSISTED LIVING

## BARIATRIC/LOUNGE CHAIRS/SOFAS

### JULIA

#### 847 Lounge



W-25.25" D-26" H-31.5" SH-17" AH-24" SD-20"

Available in standard wood finishes, upholstered seat and back.

| INDOOR/<br>OUTDOOR | STACK | WT | PKG |
|--------------------|-------|----|-----|
| IN                 | N     | 35 |     |

| YDS  | PRICE 1 | COM     | Linnea  | Sentry  | A       | B       | C       | D       |
|------|---------|---------|---------|---------|---------|---------|---------|---------|
| 3.00 |         | \$2,061 | \$2,211 | \$2,301 | \$2,277 | \$2,343 | \$2,412 | \$2,496 |

### RUBIN

#### Armchair



W-26.5" D-26" H-35.5" SH-19.5" AH -26.5 SD -17"

Fully upholstered in our standard fabrics or COM.  
Hardwood frame for strength and durability.

**Options: Casters RD01, RD02**

| INDOOR/<br>OUTDOOR | STACK | WT | PKG      |
|--------------------|-------|----|----------|
| IN                 | N     | 26 | 1/XI Box |

| YDS | PRICE 1 | COM   | Linnea  | Sentry  | 1       | 2       | 3       | 4       |
|-----|---------|-------|---------|---------|---------|---------|---------|---------|
| 3   |         | \$983 | \$1,133 | \$1,223 | \$1,199 | \$1,265 | \$1,334 | \$1,418 |

## TERMS & CONDITIONS

The sale or supply of any products and/or services by Seller, or its subsidiaries or affiliates, to the Purchaser is expressly conditioned upon the terms and conditions contained or referred to in this Contract. Any additional or different terms and conditions set forth in Purchaser's purchase order or other communication are objected to and will not be binding upon Seller unless specifically agreed to in writing by an officer of Seller. Any order or authorization by Purchaser, whether written or oral, for Seller to furnish products or services shall constitute acceptance of these terms and conditions. No modification to this Contract shall be effective against Seller unless evidenced in writing and signed by a duly authorized representative of Seller.

1. Definitions: "Seller" shall mean Beaufurn, LLC; "Purchaser" shall mean the person or entity listed on the order acknowledgment, and any subsidiary or affiliate of such person or entity receiving Products under the Contract; "Parties" shall mean the Purchaser and Seller, collectively; "Product(s)" shall mean the goods supplied pursuant to this Contract; "Contract" shall mean Beaufurn's order acknowledgment, these Terms and Conditions, and the Limited Warranty; and "Facility" shall mean any manufacturing or distribution facility operated by Seller.

2. Method of Payment: A 50% deposit is due from the Purchaser at the time of order of any Product. The balance is due before shipment of the Products and/or when the Products are ready to be shipped. All payments shall be paid in United States Dollars and may be payable via cash, check, wire, or credit card only.

3. Delivery and Risk of Loss: All prices of Products are Ex Works (Incoterms 2000) Seller's Facility in North Carolina. Title to and risk of loss of any Products sold hereunder shall pass to Purchaser upon Seller's delivery of the Products to the carrier at Seller's Facility. Seller is not responsible for loss or damage in transit. Purchaser shall bear the cost of freight from Seller's Facility to Purchaser's location. Performance shall be deemed to have occurred at the point of delivery to carrier at Seller's Facility.

4. Acceptance and Rejection: Promptly upon receipt of Products delivered hereunder, Purchaser shall carefully inspect such Products for any damage, defect, or shortage before signing the freight bill. All claims for shortage or nondelivery and any claim for damage or defect which could reasonably be discoverable in the course of such inspection shall be waived unless Purchaser shall notify Seller of the same within ten (10) days after receipt of such shipment of Products to which the claim relates. If Purchaser rejects in whole or in part any nonconforming shipment of Products, Purchaser shall provide Seller written notice of such rejection not later than ten (10) days after receipt of such shipment of Products. If Purchaser fails to provide Seller with such notice, Purchaser shall be deemed to have accepted the applicable shipment of Products. Upon written notice of nonconformity of any Product, Seller shall have the right to cure said nonconformity within a reasonable time. If Seller agrees with Purchaser's determination that a shipment of Products does not comply with applicable specifications, Seller shall use reasonable efforts to repair or replace the nonconforming Products, at no additional costs to Purchaser.

5. Product Specification and Prices: Seller reserves the right to alter product specifications without notice. Prices are subject to change without notice to Purchaser. All orders placed by Purchaser are subject to final confirmation by Seller. Seller is not responsible and will not honor incorrect quotations from independent representatives. All prices and other terms are subject to correction for typographical or clerical errors.

6. Product Dimensions: All advertised Product dimensions are subject to change without notice to Purchaser or Purchaser's consent. If dimensions are critical to Purchaser, Purchaser may advise Seller of such when ordering the Product(s). Seller will make reasonable efforts to comply with Purchaser's requests, however, Seller does not guarantee that the Product(s) will exactly conform to Purchaser's requests or the advertised dimensions.

## TERMS & CONDITIONS

7. Cancellations: All Products are finished to order and Purchaser shall have no right to cancel an order without first obtaining the prior written consent of Seller and the payment of the cancellation fee imposed by Seller. Seller will not consent to the cancellation by Purchaser of an order after production of such Products has begun.

8. Seller's Right to Sell Product: Possession of Seller's catalog and price list does not constitute authority to purchase or sell Products manufactured by Seller. Seller sells Products on a select dealership basis and reserves the right to decline orders from any prospective Purchaser or account.

9. Collection Costs: Purchaser agrees to be liable for all collection costs including, but not limited to, Seller's attorney's fees and costs. Overdue accounts shall be assessed a late payment fee at the rate of two percent (2%) per month or the maximum rate permitted by applicable law with respect to such obligations, whichever is less.

10. Product Shipment and Delivery: Seller will ship Products as they are ready unless Purchaser's order acknowledgment specifically states "Ship Complete" to indicate that all the Products should be shipped at one time. Packaging charge, if any, is additional. Product delivery dates are not guaranteed. Seller assumes no liability in the event of any delivery delays.

11. Storage Charges: Postponement of shipment beyond Seller's scheduled ship date will result in a storage charge at the rate of two and one-half percent (2.5%) per month on invoice total.

12. Minimum Order: Minimum quantity order may apply on some Product styles.

13. Taxes: Purchaser shall pay all taxes based on or in any way measured by this Contract or the Products, including any real or personal property taxes. If Seller is required to pay or collect any taxes on the Products, then all such amounts shall be paid by Purchaser or reimbursed by Purchaser to Seller.

14. Products Including Marble: For Products incorporating marble, Purchaser acknowledges and agrees that even though marble tops are anti-stain treated prior to leaving the factory, marble is a porous material and food or liquid stains may occur if they are not removed immediately after happening. Purchaser further acknowledges that Seller recommends that marble tops be re-treated with anti-stain at least twice a year using commercially available products. Purchaser acknowledges that marble is a natural product and will show natural variations in color and composition.

15. Table Top and Table Base Product: Purchaser acknowledges and agrees that recommended table top/base sizes are for reference only. It is Purchaser's sole responsibility to confirm sustainability for specific applications.

16. Products with Wood Finishes: Purchaser acknowledges and agrees that due to natural variations in the color of wood in its unfinished state, Products with wood finishes may show slight variations in color from the samples.

17. Products made with Purchaser's Own Material ("COM"): COM will be scheduled for production only after receipt and inspection of the COM by Seller. Purchaser acknowledges and agrees that in COM orders the actual yardage required to accommodate fabric patterns may vary substantially from the amount specified in the Price List. All of Seller's yardage estimates are based in 54 inch wide finished vinyls or fabrics. If Purchaser must have exact yardage requirements, Purchaser must forward 120% of yardage for one Product (see yardage requirement in Price List) and a request yardage estimate. In most cases this will permit an accurate usage calculation.

All COM must be shipped prepaid and clearly marked with Purchaser's name and purchase order number. Leather material is subject to a twenty percent (20%) surcharge in upholstery work. Seller reserves the right to refuse any COM or require a written unconditional release prior to production of Products using the COM

Seller's Limited Warranty does not cover the quality and durability of any upholstery materials, including COM, and Seller shall not be held responsible for wear, fading or performance of any upholstery or other materials, whether supplied by the Purchaser or by Seller. Seller is not responsible for any flaws or defects or variations in color of COM.

Seller assumes no responsibility for the flame retardancy of any COM. Purchasers are solely responsible for making sure that COM complies with all applicable codes and regulations.

## TERMS & CONDITIONS

18. **Product Returns:** Written authorization (“Return Authorization”) is required by Seller for Purchaser to return any Product. No credit is allowed for Products returned without such prior written consent by Seller. A Return Authorization sent to Purchaser by Seller must accompany all returned merchandise; otherwise shipment will be refused. Failure to enclose a Return Authorization and proper identification will result in credits being delayed. Returned Products are subject to a restocking charge of fifty percent (50%) of the purchase price of the Products. Products in orders that included upholstered merchandise (including, without limitation, Products made with COM), special material, manufacturing sizes, etc. are not returnable. Returns must be made within 15 days of the date of the Return Authorization.

19. **Seller’s Remedies:** Seller retains the right upon breach of this Contract by the Purchaser to sell any Products in Seller’s possession. In effecting any resale based upon breach of this Contract by Purchaser, the Purchaser shall remain liable for any net deficiency on resale of Product. Seller shall be entitled to collect from Purchaser reasonable attorney’s fees and costs related to Purchaser’s breach of this Contract.

20. **Purchaser’s Remedies:** PURCHASER’S EXCLUSIVE REMEDY FOR SHORTAGE OF PRODUCT, DAMAGED OR DEFECTIVE PRODUCT (WHETHER OR NOT OCCURRING AS A RESULT OF SELLER’S ALLEGED NEGLIGENCE OR GROSS NEGLIGENCE), BREACH OF WARRANTY BY SELLER, OR ANY OTHER CAUSE OF ACTION ARISING OUT OF SELLER’S SALE OF PRODUCTS (WHETHER ARISING IN CONTRACT, TORT, STRICT LIABILITY OR UNDER ANY OTHER LEGAL THEORY) IS EXPRESSLY LIMITED TO REPAIR OR REPLACEMENT OF NONCONFORMING PRODUCTS, AT SELLER’S SOLE OPTION. PURCHASER SHALL HAVE NO RIGHT TO WITHHOLD PAYMENT OR MAKE A REDUCTION IN PRICE. PURCHASER’S REMEDY OF REPAIR OR REPLACEMENT IS AVAILABLE ONLY IF NONCONFORMANCE WAS NOT CAUSED BY PURCHASER’S MISUSE, NEGLIGENCE, IMPROPER STORAGE, OR TRANSPORTATION, OR BY ACCIDENT, FIRE OR OTHER HAZARD. PURCHASER’S REMEDY FOR BREACH OF WARRANTY BY SELLER SHALL BE LIMITED TO OBTAINING CONFORMING PRODUCTS FROM SELLER OR, AT SELLER’S OPTION, REPAIR OF SUCH NONCONFORMING PRODUCTS.

21. **Limitation of Liability:** IN NO EVENT SHALL SELLER OR ITS SUBCONTRACTORS BE LIABLE TO PURCHASER FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT OR SPECIAL DAMAGES, INCLUDING PUNITIVE OR TREBLE DAMAGES OR ATTORNEY’S FEES, WHETHER FORESEEABLE OR UNFORESEEABLE, BASED ON CLAIMS OF PURCHASER OR ITS CLIENTS OR CUSTOMERS (INCLUDING, BUT NOT LIMITED TO, CLAIMS FOR LOSS OF GOODWILL, PROFITS, USE OF MONEY OR USE OF PRODUCTS OR IMPAIRMENT OF OTHER ASSETS), ARISING OUT OF BREACH OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, MISREPRESENTATION, NEGLIGENCE, GROSS NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE IN CONNECTION WITH OR ARISING OUT OF THIS CONTRACT, EXCEPT IN THE CASE OF PERSONAL INJURY OR PROPERTY DAMAGE WHERE AND TO THE EXTENT THAT APPLICABLE LAW REQUIRES SUCH LIABILITY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, PURCHASER’S RECOVERY FROM SELLER FOR ANY DAMAGES SHALL NOT EXCEED THE PRICE PURCHASER PAID TO SELLER FOR SUCH PRODUCT. PURCHASER ASSUMES RESPONSIBILITY FOR ALL PERSONAL INJURY AND PROPERTY DAMAGE RESULTING FROM THE HANDLING, POSSESSION, USE, OR RESALE OF ANY PRODUCT. ANY ACTION BY PURCHASER FOR BREACH OF THIS CONTRACT BY SELLER OR ANY OTHER CAUSES OF ACTION OF PURCHASER EXPRESSLY ALLOWED UNDER THIS CONTRACT MUST BE COMMENCED WITHIN ONE YEAR AFTER THE CAUSE OF ACTION HAS ACCRUED.

22. **Exclusive Warranty and Remedy:** THE WARRANTIES AND REMEDIES SET FORTH HEREINABOVE ARE EXCLUSIVE, AND NO OTHER WARRANTY OR REMEDY OF ANY KIND, WHETHER STATUTORY, WRITTEN, ORAL, EXPRESS, OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES OF PERFORMANCE, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY. Seller makes no representation or warranty concerning the application or effect of any federal, state, national or local laws, ordinances, rules or regulations which may now or hereafter pertain to the installation, use or operation of the Products.

## TERMS & CONDITIONS

23. Indemnity: Purchaser agrees to indemnify, hold harmless and defend Seller and Seller's directors, officers, employees and agents, and the directors, officers, employees and agents of any Seller parent, subsidiary or related company (the "Seller Indemnities") from and against any and all claims, suits, losses, damages, costs, fees and expenses arising out of the death or injury to person or damage to property resulting from the sale, marketing or use of the Products by Purchaser, except to the extent that such claims, suits, losses, damages, costs, fees or expenses arise or result from any negligent or wrongful act or omission of Seller.

24. Force Majeure: No liability shall result from Seller's nonperformance or delay in performance hereunder, when due to (i) war (whether or not declared and whether or not the United States or the country in which Purchaser's place of business is located is a participant), act of the public enemy, act of God, riot, fire, explosion, flood, storm, accident, or sabotage; (ii) strike, lockout or other labor trouble (whether or not such labor trouble is within the reasonable control of Seller; (iii) compliance with any law, act, regulation, priority, request or recommendation of any governmental authority; (iv) unavailability, shortage or significant increase in the cost of fuel, raw materials, energy sources or labor; (v) mechanical failure or breakdown of equipment; or (vi) any contingency beyond the reasonable control of Seller interfering with the production, supply, or transportation of the Products covered by the Contract or with the supply of raw materials used in connection therewith. In such event, quantities so affected will be eliminated from the Contract without liability to either Party thereof.

25. Miscellaneous:

a. Remedies not Exclusive: All remedies available to the Parties for breach of obligations herein are cumulative and may be exercised concurrently or separately, and the exercise of any one remedy will not be deemed an election of such remedy to the exclusion of other remedies provided herein.

b. Dispute Resolution: Any dispute between Seller and Purchaser arising under or related to this Contract other than disputes related to the Purchaser's failure to pay the amounts due hereunder shall be resolved by arbitration in Winston-Salem, North Carolina, USA, under the rules of the American Arbitration Association and under the laws of the State of North Carolina, excluding its choice of law rules. The United Nations Convention on Contracts for the International Sale of Goods shall not apply.

c. Severability: In the event any provision of the Contract is held to be invalid or unenforceable, the valid or enforceable portion thereof and the remaining provisions of the Contract will remain in full force and effect.

d. Waiver: A failure by either Party to insist on performance of any of the terms of the Contract, a failure by either party to exercise any right or privilege, or a waiver of any breach hereunder shall not constitute a waiver of any other right or privilege, whether of the same or similar type.

e. Nonassignability; Binding on Successors: Except in connection with any sale of all or substantially all of Purchaser's assets, whether by merger or otherwise, any attempted assignment of the rights or delegation of the obligations under the Contract by Purchaser, whether by operation of law or otherwise, shall be void without the prior written consent of the Seller. In the case of any permitted assignment or transfer of or under the Contract, the Contract shall be binding upon, and inure to the benefit of, the successors, executors, heirs, representatives, administrators and assigns of the Parties hereto.

f. Commercial Terms: Unless otherwise specifically provided on the face of the order acknowledgement, commercial trade terms used in the Contract shall be as defined in accordance with the North Carolina Uniform Commercial Code.

g. Ambiguities: Ambiguities, if any, in the Contract shall not be construed against either Party, irrespective of which Party may be deemed to have authored the ambiguous provision.

h. Survival of Obligations: Any termination of the Contract shall not affect any monies owing or obligations incurred by either of the Parties prior to the effective date of the termination. The representations and warranties set forth in this Contract shall survive expiration or termination for any reason of the Contract.



## WARRANTY INFO

### LIMITED WARRANTY: INDOOR FURNITURE

1. Beaufurn, LLC (Seller) offers a Limited Warranty on indoor Chairs and Barstools ("Products") sold by the Seller to the original purchaser (Purchaser), covering defects in material and workmanship on the frame and base of products for a period of up to five (5) years from the date of invoice, subject to the terms, conditions and limitations described below. When other manufacturers warranties exist, Purchaser's claim must be made directly to those manufacturers, and all such warranties shall be in lieu of this Limited Warranty. Any such warranty shall be the sole warranty to the Purchaser.

2. Purchaser shall promptly notify Seller in writing of any alleged defect in any Product purchased from Seller, in reasonable detail to the satisfaction of Seller. Seller has the right to fully inspect any Product claimed defective before making a final determination of the claim.

3. Seller's sole liability under this Limited Warranty and Purchaser's exclusive remedy with respect thereto, arising out of the purchase, manufacture, installation or use of the Product, whether such liability is alleged to arise on account of contract (including breach of warranty), tort (including negligence), strict liability, or otherwise, shall be, at Seller's option, limited to the repair or replacement of any Product determined by Seller to be defective. Seller has sole discretion to determine which method will be used to correct any defects. Reimbursement for repairs locally made must be approved by Seller in writing in advance of the repairs. Purchaser and Seller agree that this remedy is the exclusive remedy available to Purchaser. No person or entity is authorized by Seller to make and Seller shall not be bound by any statement or representation as to the performance of Products other than as contained in this Limited Warranty. This Limited Warranty shall not be amended or altered except in a writing signed by Seller and Purchaser.

4. Claims for delays or damages occurring during transit or unloading of Products are to be made directly to the applicable freight carrier, and are not covered under this Limited Warranty. Seller will assist Purchaser in making such claims. This Limited Warranty does not cover, and no implied warranty shall be deemed to cover, any condition or damages resulting from: (1) normal wear and tear; (2) use of the Products beyond normal use, or in an application not recommended by any guidelines issued by Seller; (3) excessive use or misuse of the Products; (4) variations or changes in design of the Products; (5) excessive weight exposure; (6) improper handling, storage, neglect or abuse of the Products; (7) moisture exposure; (8) heat or excessive temperature exposure; (9) exposure to extreme weather conditions; (10) lack of maintenance in accordance with Seller's maintenance instructions; (11) improper maintenance in contravention of Seller's maintenance instructions; (12) outdoor use of any Products intended solely for indoor use; or (13) any other causes or occurrences beyond Seller's control and unrelated to the manufacturing process.

5. Unless specified otherwise in writing by Seller, this Limited Warranty does not cover, and no implied warranty shall be deemed to cover, any part of the Products that are constructed of fabric materials, granite materials, marble materials or glass materials. Table bases, wood, laminate, or solid surface table tops are covered for one (1) year only from the date of invoice. Unless specified otherwise in writing by Seller, this Limited Warranty covers wicker or woven materials for one (1) year only from the date of the invoice (regardless of any registration of Product as set forth below). Fabric materials are covered solely by the manufacturers of the fabric material.

### 6. DISCLAIMER OF OTHER WARRANTIES

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, IMPLIED WARRANTY OF FITNESS FOR ANY PARTICULAR PURPOSE, IMPLIED WARRANTY OF DURABILITY, OR IMPLIED WARRANTY OF NONINFRINGEMENT AND ALL OTHER POTENTIAL OBLIGATIONS OR LIABILITIES ON THE PART OF THE SELLER, EXCEPT THE WARRANTY OF TITLE. FURTHER, SELLER SPECIFICALLY MAKES NO WARRANTIES AS TO ANY SERVICES OR AS TO COMPLIANCE WITH LAWS, REGULATIONS, OR STANDARDS.

## WARRANTY INFO

### 7. DISCLAIMER OF OTHER LOSS

SELLER SHALL NOT BE LIABLE FOR LOST PROFITS, REPLACEMENT RENTAL COSTS, FREIGHT EXPENSES, OTHER COSTS OF REPAIR OR REPLACEMENT, OR ANY CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECTS IN MATERIAL OR WORKMANSHIP. EXCEPT AS SET FORTH HEREIN, SELLER SHALL NOT BE LIABLE FOR THE COST OF LABOR EXPENDED BY OTHERS ON ANY DEFECTIVE PRODUCT OR CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES TO ANYONE BY REASON OF DEFECTIVE MATERIAL OR WORKMANSHIP. THE LIABILITY OF SELLER IS LIMITED TO REPAIRING OR REPLACING DEFECTIVE PRODUCT IN ACCORDANCE WITH THE TERMS OF THIS WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, PURCHASER'S RECOVERY FROM SELLER FOR ANY DAMAGES OR OTHER LOSS SHALL NOT EXCEED THE PRICE PURCHASER PAID TO SELLER FOR SUCH PRODUCT.

### 8. DISPUTE RESOLUTION AND GOVERNING LAW

Any dispute between Seller and Purchaser arising under or related to this Limited Warranty, including without limitation the arbitrability of such dispute, shall be resolved by arbitration in Winston-Salem, North Carolina, USA, under the rules of the American Arbitration Association and under the laws of the State of North Carolina.

### LIMITED WARRANTY – OUTDOOR FURNITURE

1. Beaufurn, LLC (Seller) offers a limited warranty on outdoor furniture products ("Products") sold by the Seller to the original purchaser (Purchaser), covering defects in material and workmanship on the frame and base of Products for a period of up to one (1) year from the date of invoice, subject to the terms, conditions and limitations described below. When other manufacturers warranties exist, Purchaser's claim must be made directly to those manufacturers, and all such warranties shall be in lieu of this Limited Warranty. Any such warranty shall be the sole warranty to the Purchaser.

2. Purchaser shall promptly notify Seller in writing of any alleged defect in any Product purchased from Seller, in reasonable detail to the satisfaction of Seller. Seller has the right to fully inspect any Product claimed defective before making a final determination of the claim.

3. Seller's sole liability under this Limited Warranty and Purchaser's exclusive remedy with respect thereto, arising out of the purchase, manufacture, installation or use of the Product, whether such liability is alleged to arise on account of contract (including breach of warranty), tort (including negligence), strict liability, or otherwise, shall be, at Seller's option, limited to the repair or replacement of any Product determined by Seller to be defective. Seller has sole discretion to determine which method will be used to correct any defects. Reimbursement for repairs locally made must be approved by Seller in writing in advance of the repairs. Purchaser and Seller agree that this remedy is the exclusive remedy available to Purchaser. No person or entity is authorized by Seller to make and Seller shall not be bound by any statement or representation as to the performance of Products other than as contained in this Limited Warranty. This Limited Warranty shall not be amended or altered except in a writing signed by Seller and Purchaser.

4. Claims for delays or damages occurring during transit or unloading of Products are to be made directly to the applicable freight carrier, and are not covered under this Limited Warranty. Seller will assist Purchaser in making such claims. This Limited Warranty is strictly limited to the frame and base of Products and does not cover, and no implied warranty shall be deemed to cover any condition or damages resulting from: (1) normal wear and tear; (2) use of the Products beyond normal use, or in an application not recommended by any guidelines issued by Seller; (3) excessive use or misuse of the Products; (4) variations or changes in design of the Products; (5) excessive weight exposure; (6) improper handling, storage, neglect or abuse of the Products; (7) excessive moisture exposure; (8) excessive heat or excessive temperature exposure; (9) exposure to extreme weather conditions; (10) lack of maintenance in accordance with Seller's maintenance instructions; (11) improper maintenance in contravention of Seller's maintenance instructions; or (12) any other causes or occurrences beyond Seller's control and unrelated to the manufacturing process. Unless specified otherwise in writing by Seller, this Limited Warranty does not cover, and no implied warranty shall be deemed to cover, any part of the Products that are constructed of fabric materials, granite materials, marble materials or glass materials. Unless specified otherwise in writing by Seller, this Limited Warranty covers woven materials and wicker materials for one (1) year only from the date of the invoice. This Limited Warranty does not cover surface cracks in wood products that do not affect the structural integrity of the Products. Surface cracks in certain wood materials are normal and to be expected when the Products are subjected to outdoor use.

## WARRANTY INFO

### 5. DISCLAIMER OF OTHER WARRANTIES

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES AND REPRESENTATIONS EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OF MERCHANTABILITY, IMPLIED WARRANTY OF FITNESS FOR ANY PARTICULAR PURPOSE, IMPLIED WARRANTY OF DURABILITY, OR IMPLIED WARRANTY OF NONINFRINGEMENT AND ALL OTHER POTENTIAL OBLIGATIONS OR LIABILITIES ON THE PART OF THE SELLER, EXCEPT THE WARRANTY OF TITLE. FURTHER, SELLER SPECIFICALLY MAKES NO WARRANTIES AS TO ANY SERVICES OR AS TO COMPLIANCE WITH LAWS, REGULATIONS, OR STANDARDS.

### 6. DISCLAIMER OF OTHER LOSS

SELLER SHALL NOT BE LIABLE FOR LOST PROFITS, REPLACEMENT RENTAL COSTS, FREIGHT EXPENSES, OTHER COSTS OF REPAIR OR REPLACEMENT, OR ANY CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES RESULTING FROM ANY DEFECTS IN MATERIAL OR WORKMANSHIP. EXCEPT AS SET FORTH HEREIN, SELLER SHALL NOT BE LIABLE FOR THE COST OF LABOR EXPENDED BY OTHERS ON ANY DEFECTIVE PRODUCT OR CONSEQUENTIAL, SPECIAL, INDIRECT OR INCIDENTAL DAMAGES TO ANYONE BY REASON OF DEFECTIVE MATERIAL OR WORKMANSHIP. THE LIABILITY OF SELLER IS LIMITED TO REPAIRING OR REPLACING DEFECTIVE PRODUCT IN ACCORDANCE WITH THE TERMS OF THIS WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, PURCHASER'S RECOVERY FROM SELLER FOR ANY DAMAGES OR OTHER LOSS SHALL NOT EXCEED THE PRICE PURCHASER PAID TO SELLER FOR SUCH PRODUCT.

### 7. DISPUTE RESOLUTION AND GOVERNING LAW

Any dispute between Seller and Purchaser arising under or related to this Limited Warranty, including without limitation the arbitrability of such dispute, shall be resolved by arbitration in Winston-Salem, North Carolina, USA, under the rules of the American Arbitration Association and under the laws of the State of North Carolina.

## MAINTENANCE INSTRUCTIONS

Thank you for choosing our furniture for your establishment. We would like to do our best to ensure that our quality standards meet to your satisfaction. Please be advised of the following recommendations regarding maintenance and care of your furniture:

The furniture is made to withstand normal wear and tear under normal conditions. It is recommended that users make periodic inspections to look for damages or signs of structural fatigue incurred in daily handling and use. Loose screws should be tightened immediately and any product that needs repair should be taken out of service immediately for repair or replacement.

### **Maintenance Instructions - Chairs & Barstools**

Only water, with or without soap, should be used for cleaning non-wooden chairs. Wooden chairs should be wiped with a cloth or cleaned with furniture polish.

### **Maintenance Instructions - French Bistro Collection**

If the French Bistro chairs and table bases are used outdoors, we recommend that the frames be lightly sanded and re-varnished once a year with any commercial outdoor spray lacquer. Make sure you replace any missing glides immediately. Not recommended to keep outside in rain, sleet, snow, etc. During wintertime and in any inclement weather conditions, the chairs and tables should be covered and stored away.

### **Maintenance Instructions - Acrylic Fusion Tops**

Cleaning Instructions: Suggested cleaning includes mix of mild soap and warm water ONLY; apply only with a clean, soft cloth and dry immediately after cleaning. Any stains or water rings should be wiped up immediately to help protect the surface of the top from marring & discoloration. Do NOT use bleach, ammonia, chlorine, or acid-based (including citrus/organic) cleaners. Acidic and chemically abrasive solutions and solvents will damage or destroy the acrylic material.

### **Maintenance Instructions - PolyTeak Table Tops & Chairs**

Our polyteak table tops and chairs are suitable for outdoor use. For cleaning use only soap and water, no ammonia or acid based cleaners as these will damage the surface.

### **Maintenance Instructions - Teak Table Tops & Chairs**

Our teak wood table tops and chairs are suitable for outdoor use. Teak is a natural product and should be treated regularly with varnish, teak oil, or any top coat material, to maintain the original teak wood product.

### **Maintenance Instructions - Werzalit Molded Table Tops**

Our Werzalit molded tops are resistant to most chemicals and cleaning fluids and are easy to wipe clean. However, we recommend using a mild soap or detergent for cleaning. Do not use any abrasive cleaners or cloths. Please also read Werzalit Top Information Sheet.

### **Maintenance Instructions - Wood Veneer or Solid Wood Table Tops**

Suggested cleaning includes mix of mild soap and warm water; apply only with a cloth and dry immediately after cleaning. Any stains or water rings should be wiped up immediately to help protect the surface of the top from marring & discoloration. Do NOT use bleach, ammonia, or chlorine or acid-based (citrus) cleaners. Acidic and chemically abrasive solutions will damage the finish of the wood surface.

### **Maintenance Instructions - Marble Table Tops**

Marble table tops are anti-stain treated prior to leaving the factory. However, marble is a porous material. Food or liquid stains may occur if they are not removed immediately after happening. We recommend that the marble table top be re-treated with anti-stain at least twice per year. This is a simple procedure, and there are many available products on the market that will protect the marble during usage.

### **Maintenance Instructions - Laminate Table Tops**

Following are general guidelines for the cleaning of laminate table tops. However, there are extensive cleaning instructions that you can get from the website of the laminate manufacturer (Nevamar, Wilsonart, and Formica) that detail specific table top finishes and many kinds of possible stains. Wipe tops using a clean, damp cloth or sponge with a mild soap, non-bleach detergent or a general purpose cleaner (Windex, Formula 409, PineSol, Dawn). Polishes and sealers are not recommended. Application of these products will cause a residue buildup. We do not recommend the use of any cleaners with bleach, abrasives, or anti-bacterial formulas that may damage the finish of the top. Do not flood the laminate top, especially near the seams, since water can penetrate and cause the substrate to swell. Wipe dry immediately after cleaning.

## MAINTENANCE INSTRUCTIONS

### **Maintenance Instructions - Aluminum / Stainless Steel**

USING THE ALL WEATHER COLLECTION OUTDOORS: Due to the harsh climate (ocean, sand, weather, etc) that is experienced in some areas, we recommend the application of Duragloss Liquid Aluminum Polish # 881. The polish can be found at most hardware and auto part stores. The polish is formulated to clean and polish all types of metal surfaces. It removes oxidation, tarnish, rust and soil. It leaves a protective coating, which resists future oxidation. We recommend re-application of the polish at least once per year.

Directions for application:

- 1) Apply metal polish using a 100% cotton cloth or pad
- 2) Allow to haze 4-5 minutes
- 3) Remove haze with a clean 100% cotton cloth

For application on tarnished items, use a soft wire cloth and apply extra pressure as needed, then wipe off with the cotton cloth.

### **Maintenance Instructions - Solid Surface (example: Avonite)**

#### **Matte Finish**

Cleaning: A sponge, soap and water will clean most stains. For more stubborn stains use a green Scotch Brite pad and an abrasive cleanser. Periodically go over the entire matte surface with a dry green Scotch Brite pad to return the original finish. Scratches: To remove scratches, start sanding with 240 grit paper and then clean with an abrasive cleanser and a green Scotch Brite pad.

#### **Satin Finish**

Cleaning: Soap and water will clean most stains. For stubborn stains use a white Scotch Brite pad and a non-abrasive cleanser, such as Soft Scrub. Scratches: To remove scratches, start by sanding with 400 grit paper followed by 600 grit paper. Then clean the area with Soft Scrub and a white Scotch Brite pad. You may choose to spray a light coat of Protect All to enhance the luster. Scratches: To remove scratches, start by sanding with 400 grit paper followed by 600 grit paper. Then clean the area with Soft Scrub and a white Scotch Brite pad. You may choose to spray a light coat of Protect All to enhance the luster.

#### **High Gloss**

Cleaning: Soap and water will remove most stains. Use a polishing compound like 3M Perfect-It and a soft cloth to remove more stubborn stains. Scratches: To remove scratches from a high gloss finish, start sanding with 400 grit paper. The surface must then be machine polished back to its original finish. Advise customer to contact the AVONITE Surfaces Fabricator if they do not own or have access to this equipment.

#### **Helpful Hints**

- Always use a hot pad or trivet under hot pots or heat producing appliances.
- Always use a cutting board.
- Never stand on your counters.
- Avoid harsh chemicals such as drain cleaners and paint removers.
- For high gloss counters place felt protectors on the bottom of pottery or other hard objects.
- Avoid sliding hard objects across these glossy surfaces.
- Always run cool water when pouring boiling water into Avonite Surfaces sinks.

### **Maintenance Instructions - Varnished, Painted, or Powdercoated Metal Surfaces**

Varnished, painted or powder coated metal surfaces must be cleaned ONLY with NON ABRASIVE and NON ACIDIC solutions. Only use mild soap, non bleach detergent or a general purpose cleaner such as Dawn soap. Polish and sealers are not recommended. We do not recommend the use of any cleaners with concentrated bleach, Citrus-type cleaner, abrasives, or anti bacterial formulas as they will damage the finish of the top and void any warranty.

### **Maintenance Instructions - Leather Upholstery**

WEEKLY - dust your leather items weekly to keep pores free from dust particles. Wipe with a soft cloth. Clean stains immediately with a damp cloth and mild detergent. It is a good idea to have a leather cleaner on hand. QUARTERLY - you should use a high quality leather conditioner/preservative to protect the leather and keep it supple.

### **Maintenance Instructions - Cork Fabric**

Clean with a damp cloth only. A small amount of soap can be used if necessary. DO NOT use chemicals or a steam cleaner of any kind.